

Privacy Policy

We know how important it is for you to understand how we use your data. This Privacy Policy sets out how and why ChargeMeCar collects, uses, stores, and shares your personal data when you visit our website.

WHO IS RESPONSIBLE?

We are ChargeMeCar (“we”, “us”, “our”), and our registered address is BUREAU 3 50 BOULEVARD STALINGRAD 06300 NICE.

We encourage you to read this Privacy Policy carefully. If you have any questions or concerns about how we use your Personal Data, please contact us at info@chargemecar.com and we will do our best to address your concerns.

WHAT IS PERSONAL DATA?

Personal Data is any information that relates to an identified or identifiable living individual. Different pieces of information, which, collected together, can lead to the identification of a particular person, also constitute Personal Data.

WHY DO WE HAVE A PRIVACY POLICY?

The EU's General Data Protection Regulation (GDPR) and the French Data Protection Act (Loi Informatique et Libertés) control how your Personal Data is used by us. We are required to explain which Personal Data we collect from you via our website, what we use it for, when we delete it, and how your data is protected.

OUR LEGAL BASIS FOR USING YOUR PERSONAL DATA

We only use your Personal Data when we have a lawful basis for doing so. This includes:

- *Legitimate Interest:* Where necessary for our interests or the interests of a third party, for example, to respond to your inquiries.
- *Consent:* Where you have given us clear consent to use your data for a specific purpose, such as for our newsletter.
- *Legal obligation:* To comply with the law.
- *Contract:* To perform the services you have engaged us for.

DATA WE COLLECT AND WHY

The types of information we collect about you depend on how you interact with our website.

Contacting Us

When you contact us through our "Contact Us" form, we collect the data you submit, such as your name, email address, and your message. We use this information to respond to your inquiry based on our legitimate interest to engage with potential clients and partners.

Requesting a Demo

When you request a demonstration of our product, we collect your name, company name, email address, and any other information you provide. We process this data based on our legitimate interest to follow up on your request and provide you with the information you need.

Working with Us (Our Services)

If you engage our services, we will process the data you provide to us to fulfill our contractual obligations. This may include personal data and other business-related information (“Service Data”). As our client, you remain the owner of your Service Data. When we process this data to provide our services to you, we act as your Data Processor. We will only process your Service

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Data in accordance with your instructions and for the sole purpose of delivering the agreed-upon services.

We ensure that access to your Service Data by our employees is strictly limited to a need-to-know basis. We are committed to maintaining the confidentiality and security of your data at all times. The legal basis for processing your Service Data is the performance of our contract with you.

Newsletter

If you choose to subscribe to our newsletter, we will collect your email address to send you updates and marketing communications. We will only send you our newsletter with your explicit consent, which you can withdraw at any time by clicking the "unsubscribe" link at the bottom of any newsletter email.

Analytics Data

We use cookies to collect data about your device and how you interact with our website. For more information on this, please see our Cookie Policy.

MARKETING

Based on our legitimate interest to promote our services, we may use your information to provide you with marketing communications we believe may be of interest to you. This may include sending information about our products or using your data for targeted advertising campaigns. You can object to this processing at any time by contacting us or managing your cookie preferences.

SOCIAL MEDIA

We are present on social media platforms. If you contact or connect with us via social media, we and the relevant social media platform may be jointly responsible for the processing of your data. While we are responsible for our page and the content we post, the social media platform processes your data in accordance with its own privacy policy.

DATA SHARING AND TRANSFER

We do not sell your Personal Data. We may share your data with our trusted third-party service providers (as listed above) who help us operate our website. We may also share data if required by law.

If we transfer your Personal Data outside of the European Economic Area (EEA), we ensure that appropriate safeguards are in place to protect your data, such as using Standard Contractual Clauses approved by the European Commission.

DATA SECURITY

We take the security of your personal data very seriously. We have implemented various technical and organizational measures to keep your data secure and protect it from unauthorized access.

DATA RETENTION

We will only retain your Personal Data for as long as is necessary for the purposes for which we collected it, including for satisfying any legal, accounting, or reporting requirements. When we no longer need your data, it will be securely deleted or anonymized.

YOUR RIGHTS AND PRIVILEGES

Under the GDPR, you have extensive rights and privileges regarding your Personal Data.

Your Rights

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- The right to access: You can request a copy of the personal data we hold about you.
- The right to rectification: You can ask us to correct any inaccurate or incomplete data.
- The right to erasure: You can ask us to delete your personal data.
- The right to restrict processing: You can ask us to limit the way we use your data.
- The right to object to processing: You can object to our processing of your data where we are relying on legitimate interest.
- The right to data portability: You can ask us to transfer your data to you or another organization.

To exercise any of these rights, please contact us at support@chargemecar.com

Updating Your Information and Withdrawing Consent

If you believe that the information we hold about you is inaccurate, or if you wish to withdraw your consent for any processing (such as for our newsletter), you can do so at any time by contacting us directly. Withdrawing your consent will not affect the lawfulness of any processing carried out before you withdrew it.

What We Do Not Do

- We do not knowingly request or process Personal Data from minors and children.
- We do not process special category data without obtaining prior specific consent.
- We do not use automated decision-making, including profiling.
- We do not sell your Personal Data.

CHANGES

This is the current version of this policy, issued on 12 June 2025. Any prior versions are invalid, and if we make changes to this policy, we will revise the effective date.